



## Laboratory Quality Policy

We are committed to meeting our clients' requirements and enhancing their satisfaction by delivering accurate and just analysis results within the agreed upon time.

The objective of our management system is to provide quality service to the Environment, Roasting & Hydrometallurgy departments in order to manage and control waste more effectively.

Our management system complies with PALA requirements in terms of the environmental analyses we transmit to the government ministry and the data quality of our environmental monitoring network. Laboratory management is committed to the continuous improvement of the management system efficiency.

We make sure that all our personnel are familiar with the quality documentation, and that they apply the policies and procedures in their work.

*Marie-Claude Blouin*

Marie-Claude Blouin  
Laboratory and Quality Systems Superintendent